

On Feb 8, 2021, at 3:11 PM, Bill McCann <[b.mccann@sackman.com](mailto:b.mccann@sackman.com)> wrote:

Concerned Neighbors,

I have been asked to reach out to you, to address your very valid concerns about the chronic wet condition of the sidewalk on Heather Street and the constant puddle at the intersection of Heather Street and South Lamar Boulevard.

To start, allow me to introduce myself. My name is Bill McCann and I am the Director of Development for the Austin Office of the Owner of 2010 South Lamar, Sackman Enterprises. Sackman is a 50 plus year old, Family Business that develops residential and commercial real estate throughout the country. I was one of the two Project Managers during the Design and Construction of 2010 South Lamar. I now act as Property Manager for the facility.

After a considerable amount of communication and coordination between Sackman, our Civil Engineers, WGI and numerous City Staff, we will soon be making alterations to the building's drainage system, sidewalk and curb that will eliminate the chronic waterflow across the sidewalk. Simply put, the water will be piped under the sidewalk and directly into Heather Street. In order to accomplish this, a portion of sidewalk between the building's garage entrance and the day care center property will have to be raised to go over the pipe.

In conjunction with Sackman performing that work, the City of Austin will be milling and re-paving a portion of Heather Street close to the intersection with South Lamar. The City's Right of Way Staff, in its Street and Bridge Division believe that the current condition at the intersection of Heather and South Lamar was improperly repaired sometime in the recent past. Their milling and repaving will allow the water leaving 2010 South Lamar to run across Heather Street, well in advance of the intersection and flow to the nearest storm outlet in South Lamar.

This process has taken far too long, but I am confident that the altered drainage work and repaving will take place within the next 90 days.

Please do not hesitate to contact me with any follow up questions or concerns.

Respectfully,

**Bill McCann**

Director of Development | **Sackman Enterprises**

**C:** 512-590-2259

**O:** 512-476-4725 x705